

## June Training Session



## Automated Parking Technologies is there for you.

Automated Parking Technologies, L.L.C. comprised of a dedicated staff of installers, service technicians and administrative personnel all with one goal in mind - Customer Satisfaction! We all work together as a team to ensure consistent results.

This month, 25 June 2009 Automated Parking Technologies will host yet another exciting training session\*1 to empower you, the Parking Garage operator to be able to get a better handle on everyday tasking.

Please call or email to reserve your seat : [johnsp@aptchicago.com](mailto:johnsp@aptchicago.com)

### Intended Training Schedule :

#### Error messages

Warning messages

System info messages

How to troubleshoot system messages

Remote event Messages

#### Weekly preventative maintenance (450 and 460)

Cleaning coders scheduling

Removing jammed tickets

New ticket sleeve print calibration

It's still not working, "What now?" - **Service request.**

**Bonus review** - APT Custom reports auto printing

LUNCH

\*1 Available at no cost for locations under warranty or valid service contract

\* Please note that some of these reporting modules are subject to unlocking based on original package points ordered and may not be available on your system. Please discuss this with your APT Sales representative to discuss pricing for unlocking these features.

### Take Note Please!

All Locations under warranty or covered by a valid service contract

Our **Service Hours** have been **extended** to 6pm, where after normal call-out rates apply.



### APT launching website

APT Launched there new updated and refreshing web-page in June, please see us at [www.aptchicago.com](http://www.aptchicago.com) and experience the new sharp, smoother look.



### Did you Know?

You should calibrate your entry column print each time you change a ream of new tickets, this would improve readability and unnecessary customer complaints. Exit receipts may need the same.



### Version Upgrade Info

Skidata is testing V19.01.05 and should release this soon to all distributors. Upgrade to be implemented at your location soon which will provide positive enhancements to your system.

